



## Assessment of Experience

Email your assessment, photos, and any other related documents to Whitney Lane at [wlane@americanexplorers.org](mailto:wlane@americanexplorers.org). It is best to complete the form as soon as possible after your visit so that those memories don't fade with the passing of time (it helps us too). Your feedback is a tool for us to share your stories and improve our facilities and services. We welcome any and all feedback.

Organization: \_\_\_\_\_

How did you hear about us? \_\_\_\_\_

1. How would you rate your overall experience? Circle One:

Ouch=Needs Improvement

OK=Satisfactory Experience

AA=Above Average

Wow!=Transformational Experience

2. Please rate your interaction with Basecamp/Challenge Course staff: (N.I.=Needs Improvement, OK= Satisfactory Experience, AA=Above Average, Wow!=Transformational Experiences)

	Basecamp	Challenge Course	Comments
Pre-Correspondence			
Welcome/Orientation			
During Use			
After Use			

3. Did you encounter any challenges or concerns while utilizing the property? If so, what were they? Was the staff helpful in overcoming or addressing these concerns?

4. What suggestions would you make for improving or enhancing the Basecamp/Challenge Course services and your experience?

5. Would you recommend this service to others? Circle/Highlight: YES NO
- a. Is there anyone specific you had in mind? YES/ NO
  - b. Please leave their contact information here
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**Tell Us a Story** – Your stories fuel the American Explorers Basecamp. Please share a brief story on how your experience at the facilities made a difference to an individual in your group or how the experience affected your overall program. You may attach photos or brief video.

Don't forget to tag us on Facebook <https://www.facebook.com/MSGRF/>.

Thank you for taking the time to give us your feedback!